



**Crown Oil**  
**Fuels and Lubricants**

Fuelling Business  
Success  
since 1947

# About Crown Oil

Established in 1947, Crown Oil Ltd is a market leader with a proven track record as the UK's leading fuels and lubricants supplier to multi-site networks across the UK.

With strategically located fuel depots and a large DAF-boasted tanker fleet, we supply our wide portfolio of fuels, renewable fuels and lubricants to some of the country's largest and most demanding fuel users with same day and next day deliveries.

- ✓ Up to a 90% reduction in greenhouse gas emissions from Crown HVO
- ✓ 8.78 million litres of fuel uplifted in in just 1 year
- ✓ 6,000 environmental jobs completed in 12 months
- ✓ 300 million litres of fuel uplifted in the last 6 years
- ✓ 27,405 tonnes of CO2 offset since 2011

## We offer:

- ✓ Next day nationwide delivery
- ✓ 24/7 emergency delivery
- ✓ Speciality and reference fuels
- ✓ Competitive prices and credit terms
- ✓ Contactable 24-hours a day, 365 days a year
- ✓ Over 70 years of industry experience
- ✓ Dedicated account management
- ✓ Technical support and advice via in-house chemists
- ✓ Comprehensive supply of AdBlue, ancillary products and fuel tanks
- ✓ OEM-approved and custom-blended lubricants
- ✓ Data reporting tailored to your requirements
- ✓ Free of charge fuel management service
- ✓ Online accounts portal / e-billing
- ✓ Carbon offset delivery mileage
- ✓ Fuel cards



# Products and Services

Crown Oil is renowned as a one-stop-shop for all things associated with the fuel industry, saving valuable time for company buyers and site personnel alike.

- ✓ Red diesel
- ✓ Diesel
- ✓ Kerosene
- ✓ Heating oil
- ✓ Industrial heating oil (IHO)
- ✓ AdBlue
- ✓ OEM-approved and custom-blended lubricants
- ✓ Crown HVO fuel
- ✓ Speciality and reference fuels
- ✓ Arctic grade fuels
- ✓ Bunded fuel tanks
- ✓ Tank equipment: pumps, gauges etc.
- ✓ 24/7 out of hours emergency delivery
- ✓ National supply agreements
- ✓ Priority contracts
- ✓ Tank cleaning and remedial work
- ✓ Top up facility/tank telemetry
- ✓ Environmental products e.g. drip trays, spill kits
- ✓ Fuel analysis
- ✓ Fuel transfer or polishing
- ✓ Waste oil collection
- ✓ Technical advice / onsite laboratory
- ✓ Environmental advice
- ✓ Site visits by specialists, anywhere in the UK
- ✓ Account reporting



## 24/7 Emergency Delivery

Whether it's a Sunday morning or a bank holiday evening, we specialise in arranging out of hours emergency fuel deliveries to keep your sites fully operational at all times. Our order department can be contacted 24 hours a day, 365 days a year, to give you round-the-clock access to fuel all year round.

## National Coverage & 24-48-Hour Delivery as Standard

Crown Oil can deliver to all UK locations through our strategically located oil depots. From articulated vehicles to small baby tankers and four-wheel drive vehicles to bowzers, we will ensure even the most remote sites are refueled on time.

Our drivers typically remain on the same delivery routes to ensure they are familiar with site requirements and customers' needs. This allows our service levels to remain at the highest standard.

We have a vast network of supply depots strategically located across the country which enables us to not only ensure a fast and efficient delivery service but also enables us to provide a reliable service no matter where you're located.



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## Specialty and Custom Blended Fuels

As an independent oil distributor, we procure from all major refineries and terminals within the UK. We also supply arctic grade fuels and reference fuels and can custom blend specialty products to a specific specification upon request.

In addition, we procure niche fuel such as Hydrotreated Vegetable Oil (HVO) and FAME-zero gas oil 10ppm from Europe.

Should an issue arise with UK stock, we have utilised additional sources and storage as part of our contingency planning.

## Free Fuel Management

Our free of charge fuel management service eradicates the hassle of managing your fuel supply and enables you to focus your resources elsewhere. At your request, we'll monitor your supplies and arrange deliveries accordingly to eliminate the possibility of fuel orders being forgotten and a site location running out of fuel which could be critical to the nature of your business.

We also offer a number of automated tank reading systems to assist and facilitate in a comprehensive fuel management programme.

## Dedicated Account Management

All customers are allocated an experienced account manager who will oversee all account activity.

All account managers have a full understanding of market issues which may affect oil supplies and will work with you to facilitate and maintain Crown Oil's excellent service levels. They will be responsible for ensuring deliveries are organised effectively and will oversee all orders, queries and technical support.



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## Technical Support

With over 70 years' experience in the industry, we have the tools and expertise to provide advice and support on any fuel-related need. Crown Oil has a full technical team, including three of the UK's leading chemists that can liaise directly with you and your clients for any technical or legislative information that you may require.

In addition, thanks to our own onsite laboratories, analysis and reporting can be completed within 48 hours to ensure business continuity. Our team of chemists and technicians can test your supplies and offer the follow-up advice you need to ensure your fuel never lets you down.

## Fuel Orders at Your Fingertips

Crown Oil has invested in the most advanced software package in the industry, called Tankerbase Sapphire. This is a fully comprehensive order maintenance system which gives your account manager access to information such as product history, order trends and delivery schedules, thus providing you with efficient and timely fuel supplies.

We can also generate a Spend and Usage Report on a quarterly/annually basis to enable you to accurately manage this area of company spend.

## Tank Telemetry and Reporting

We appreciate that your site may not always be able to speak with us to determine whether it needs a top up. We can offer a telemetry system to tell you how much fuel each site has left and approximately how many days this would supply.

Sensors enable both parties to avoid critical sites from running out and can also be used to ascertain what litreage each is using for budgeting purposes. The sensors will permanently monitor your fuel levels. If it detects any unusual drop, it will alert you that either a theft is in process or your tank has a leak. In either scenario, this means you can take action without delay to avoid your operations being affected.



# Lubricants

## Custom-Blended and OEM Approved Lubricants

We can supply you with the lubricants you need to keep your business operations running smoothly all year round. From OEM approved oils and greases to in-house custom blends, we're trusted by all industries to recommend and supply the best products to suit their needs.

Our technicians have the expertise and knowledge needed to formulate highly specialised lubricants for every kind of business requirement.

- ✓ Available in IBCs, 205-litre barrels, 25-litre tubs or smaller quantities
- ✓ We blend our own range of lubricants in-house allowing us to provide quality assurance on all products
- ✓ A team of experts on hand to help you choose a product to suit your specific needs
- ✓ Nationwide coverage to ensure we can reach wherever you are
- ✓ The use of innovative packaging to ensure safe handling
- ✓ Emergency delivery, with same day and next day slots available to keep your operations running smoothly





**Crown Oil**  
Fuels and Lubricants



## Ancillary Products

We have a wide range of tanks and dispensing equipment on hand to make using our oils and lubricants a safe and environmentally-friendly operation, including:

- ✓ Spill kit
- ✓ Barrel pump
- ✓ Grease gun
- ✓ Steel tank
- ✓ Mobile bowser
- ✓ Barrel drip tray
- ✓ Flow meter
- ✓ Barrel tap

We also supply a whole range of storage tanks, Adblue storage tanks and 205-litre oil barrels all designed with safety in mind and perfectly complimenting our range of ancillary products.



# Hydrotreated Vegetable Oil (HVO fuel)

## EN 15940 Renewable Diesel

Crown HVO fuel is a FAME and fossil-free fuel that can be used to replace gas oil/ diesel in your organisation. As a paraffinic, renewable fuel, HVO meets EN 15940 standards and Fuel Quality Directive 2009/30/EC Annex II, and can therefore be used as a drop-in alternative to fossil diesel for use in applications, such as non-road machinery and portable generator/boiler applications.

Industry requirements continually change in terms of sustainability. As such, Crown Oil has taken measures to move forward as one of the UK's biggest independent distributors of HVO.

We have secured our own storage facility, holding in excess of 3.5 million litres, allowing us to offer continuity of supply, 24/7, 365 days a year on a national basis.

Crown HVO is compatible with all major engine manufacturers, with approvals from: Cummins, DAF, MAN, Mercedes-Benz, Scania and Volvo, to name a few.



Clean Our Air with  
**Crown HVO**  
One of the World's Purest and Greenest Fuels



**Ditch the  
diesel &  
choose  
Crown HVO**



**Crown Oil**  
Fuels and Lubricants

Say hello to reduced emissions

- ✓ Zero fossil & FAME content
- ✓ Free aromatics, sulphur & metals
- ✓ Sustainable fuel for cleaner air
- ✓ Reduces up to 90% net CO2
- ✓ Significantly reduces NOx, PM and CO emissions
- ✓ Tried, tested and true to nature



# The Benefits of HVO Fuel

- ✓ Reduces greenhouse gas emissions by up to 90%
- ✓ Meets EN 15940:2016 specifications
- ✓ Improve your corporate and social responsibility with Crown HVO fuel
- ✓ Extended 10-year storage lifespan with a reduced need for regular testing
- ✓ A renewable, sustainable replacement for regular diesel and gas oil
- ✓ All deliveries are carbon offset – at no extra cost to you
- ✓ Year-round performance

- ✓ Tested and tried product; it's clean, safe and endorsed by a wide range of OEMs
- ✓ Excellent cold-weather performance
- ✓ Zero FAME, sulphur and fossil content
- ✓ Free from aromatics, sulphur and metals
- ✓ Reduced particulate production during combustion reduces the ageing of engine oils
- ✓ Cleaner and greener air
- ✓ Fully biodegradable, sustainable and non-toxic



## Compatible

HVO fuel is a drop in alternative to diesel and is compatible with existing fuelling infrastructures



## Clean

Zero FAME, sulphur and fossil content. Free from aromatics, sulphur and metals



## Approved

Tested and tried product; it's clean, safe and endorsed by a wide range of OEMs



## Lifespan

Extended 10-year storage lifespan with a reduced need for regular testing



## Performance

Unlock year-round performance in all seasons, even in low temperatures





Offsetting inevitable  
CO<sub>2</sub> emissions



All-year-round  
performance



Approved drop in  
alternative to diesel\*



Biodegradable and  
non-toxic

## Approvals from a number of OEMs



\*Crown Oil HVO fuel complies with BS EN 15940 being the British Standard for paraffinic diesel fuel which is a new generation of cleaner transport fuel for use in road vehicles. If your vehicle is still within the manufacturer's warranty or if you have taken out mechanical breakdown insurance, we recommend you check with the manufacturer or insurer that use of our product will not affect your cover. We cannot be held responsible for any issues with your vehicle connected to its age or pre-existing condition.

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# Environmental Services

Crown Oil also operates a separate environmental services division to assist with any fuel maintenance concerns. Our team of engineers can help you keep your fuel in pristine condition to reduce costs and safeguard your operations for years to come.

Crown Oil Environmental Ltd was born out of our commitment to provide only the best service for our customers.

We want to give businesses the environmental support they need. And because every second counts when there is a spill, shortage, or emergency, our devoted team of environmental specialists are always on hand to help.

With over 70 years' experience supplying lubricants and fuel throughout the UK, our wealth of knowledge in the field of environmental services has steadily grown year after year and successfully branched off as its own separate entity.



**Crown Oil**  
**Environmental Limited**

- ✓ Fuel sampling/polishing
- ✓ FAME-free 10ppm gas oil
- ✓ Procurement of redundant stock
- ✓ Fuel requirements for interruptible supply
- ✓ Tank supply, cleaning and decommissioning
- ✓ Technical advice regarding storage and regulations
- ✓ Emergency 24-hour contact number



## Fuel Sampling & Testing

Crown Oil has an expert team of qualified chemists based onsite in our purpose-built laboratory. They can test your fuel for water, microbial contamination, sulphur and many other contaminants, giving you the information needed to take corrective action.

By regularly testing your fuel's condition, we can spot and remedy the early stages of a problem, eliminating the need to replace your costly fuel. Our technicians will highlight the need for the use of additives, tank cleaning or fuel polishing to restore your fuel to optimum condition and save your business from disaster. Or alternatively give you peace of mind that your operations are safe from downtime.

## Fuel Polishing

Crown Oil's fuel polishing service can treat and restore your fuel to its former glory, eliminating the possibility of any costly fuel-related disasters in the future. Using the latest technology, we can polish your fuel back to perfection, securing the future of your power supply.

Our technicians will take fuel samples before and after polishing your fuel to enable you to ascertain the improved quality and generate a comprehensive report to illustrate the quality improvement. It's kind to the environment and is the best way to maintain your fuel quality.

Our fuel conditioning unit is state-of-the-art which allows us to clean your fuel in a quick and efficient manner, without compromising the quality of the fuel. The unit is one of the fastest in the UK, filtering up to 25,000 litres of fuel per hour down to the filtration level of 1 micron. This is by any standard, the best you can get.





## Procurement of Redundant Stock

Our fuel uplift service takes away the hassle of having redundant fuels onsite. If the fuel can be recycled, we will aim to turn this waste asset into profit by safely removing the oil and residuals and polishing it back to perfection.

If beyond reuse due to severe contamination, we will dispose of it safely and in accordance to the required environmental standards.

## Tank inspections and Tank Cleaning

Crown Oil's tank inspections can find the root of a problem such as sludge and corrosion which can be repaired, to save you huge sums of money.

Understanding where and how issues are occurring within your storage tanks can help ensure future processes are put into place to limit future damage and contamination of your fuels and oils.

With nationwide coverage, 24/7 emergency call outs and over '70 years' experience in fuel tank inspections and cleans, we're one of the most trusted environmental service providers in the industry.

By choosing Crown Oil as your fuel service provider, you can always rest assured that we will recommend the best available solution for you; taking both cost-effectiveness and efficiency into account.



# Our Commitment to the Environment

At Crown Oil, we're committed to implementing effective carbon-cutting solutions at every level of our operations. Due to the nature of our business, we are continuously seeking new ways to reduce our carbon footprint and environmental impact and have a number of effective carbon offset strategies in place to help us achieve this.

## Offsetting CO2 emissions

As a fuel supplier, we're aware of the impact of our operations on the environment. Carbon emissions are a necessary by-product when making deliveries to our customers, which is why we've been voluntarily offsetting them since 2007.

For every gallon of fuel that we use to make a delivery, we pay an environmental agency to reduce the equivalent amount of carbon through projects that prevent the release of CO2 into the atmosphere.

These schemes help to improve the lives of local communities, preserve biodiversity and protect wildlife. This effectively makes our deliveries carbon-neutral and doesn't cost anything extra to you, as it is fully covered by Crown Oil.

27,405 tonnes of CO<sup>2</sup> produced (since 2007)

27,405 tonnes of CO<sup>2</sup> offset (since 2007)



## Regular updates and maintenance of tanker fleet

As a vehicle ages, harmful deposits build up in the engine, decreasing its efficiency and increasing its emissions. Modern vehicles are now more efficient than ever, with car manufacturers facing more rigorous environmental legislation.

At Crown Oil, we boast an all-DAF fleet. Harmonising our entire convoy to one manufacturer means we can also streamline the maintenance of our vehicles. This allows us to prioritise the safety of our drivers and enables us to reduce our impact on air quality by using low emission engines.

## What else are we doing for our planet?

- ✓ We supply and encourage the use of Crown Oil Fuel Cards in association with Harvest Fuels to reduce the costs and emissions of your industrial fleet
- ✓ We have a dedicated environmental division so you can get the most out of your fuels, increase fuel safety and reduce any fuel waste
- ✓ We always encourage bulk buying to save on deliveries and plan our distribution routes in advance to cut down on unnecessary mileage
- ✓ We have invested in an industrial-sized stock of fossil-free HVO fuel, a diesel alternative that reduces greenhouse gas emissions by up to 90%
- ✓ We supply Kleenburn Kerosene which reduces carbon build-up, sludge formation and odours and improves fuel efficiency from enhanced burner activity
- ✓ We also supply Carbon Offset Red Diesel (CORD), which is the very same fuel as gas oil, except you pay a little extra to fund carbon-reducing initiatives across the globe, to effectively counteract the carbon released when using the fuel



An advertisement for Crown Oil Fuel Cards. At the top, a dark grey banner contains the text 'Introducing Crown Oil Fuel Cards' in large white font, with 'in association with Harvest Fuels' in smaller white font below it. The background features a stylized grey silhouette of an industrial city with cranes and buildings. In the bottom left corner is the Crown Oil logo (a crown inside a circle) and the text 'Crown Oil Fuels and Lubricants'. In the bottom right corner, a dark grey box contains the text 'Save up to 6p per litre' and 'Tel: 0330 678 1408'. To the right of this box is a smartphone screen displaying a map of the United Kingdom with a location pin.





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